

Your Challenge: Finding and Responding to Fraud and Abuse

Your Solution: **SURVEIL™**



A solution that provides comprehensive surveillance utilization review

Fraud and abuse results in significant monetary losses for healthcare programs and increases overall healthcare costs for law-abiding program members. Program integrity professionals need a streamlined, cost-effective method for discovering potential fraud and managing dollar recovery.

SURVEIL™ is a comprehensive surveillance utilization review system. Conceived by program integrity and technical experts, **SURVEIL** offers exception processing, statistical reporting, and case management within one Web-based system.

A solution that delivers powerful information and rapid results

SURVEIL provides you—the program integrity professional—with a multi-dimensional system that recognizes aberrant patterns and trends in payment data and allows you to drill down into the result set to further evaluate discrepancies. In addition to an extensive library of exception processes designed by program integrity experts, **SURVEIL** includes a library of data groupings to ensure consistent results. **SURVEIL's** Oracle® database, the engine that drives surveillance utilization review, is organized into preprocessed data marts to deliver optimal response times.

A solution that makes your work easier

Your goal is to fight fraud both before and after it happens. **SURVEIL's** exception processing and reporting components help you uncover emerging patterns as well as identify unscrupulous behavior that has already occurred. The moment you detect potential fraud, you can create a complaint. Then, using **SURVEIL's** fully integrated case management component, you can seamlessly escalate the complaint to a case, work the case, track case history, and quickly perform administrative tasks such as managing case outcomes through a suite of interactive reports or balancing case loads among your staff.



Discover It. Track It. Recover It.

In the war against fraud, **SURVEIL** is the only weapon you need.



SURVEIL's Benefits

SURVEIL decreases overall healthcare costs by supporting your program integrity objectives:

- ❑ Prospective identification of system abusers
- ❑ Recovery of funds
- ❑ Prosecution of fraud
- ❑ Implementation of program reform measures
- ❑ Monitoring of program reform measure results

SURVEIL's Features

SURVEIL provides the following powerful features:

- ❑ Exception processing
- ❑ Complaint and case management
- ❑ Built-in libraries of exception processes, reports, and data groupings
- ❑ Sophisticated business intelligence for designing exception processes and ad hoc queries and exploring their result sets
- ❑ Graphing, charting, and statistically-valid random sampling of any result set
- ❑ Exporting of result sets in various file formats, including Microsoft® Excel and Adobe® PDF
- ❑ Real-time, efficient access to data
- ❑ Real-time assistance from program integrity and technical experts
- ❑ A user forum for communication and information sharing with other **SURVEIL** users
- ❑ Single sign-on access to all system components
- ❑ Role-based security that embeds system security within the user logon, so that users see only the functions and data they are authorized to use

SURVEIL's Design Advantages

Operating in a multi-tiered Oracle Real Application Clusters (RAC) environment, **SURVEIL** offers significant design advantages:

- ❑ **Scalability** – Depending on your agency's requirements, **SURVEIL** can integrate additional servers on any of its tiers.
- ❑ **Efficiency** – Processes are distributed between servers based on resource availability to facilitate rapid data access.
- ❑ **Reliability** – If one server is unavailable, work is transferred to other servers in the Oracle RAC environment.
- ❑ **Configurability** – Access to system functions and data is protected by role-based security customized to your agency's needs.
- ❑ **Flexibility** – **SURVEIL** can handle data from multiple sources in a variety of formats.

Corporate Qualifications

As a leader in healthcare analytics, Health Information Designs, Inc. (HID) has a long history of successfully designing, developing, implementing, and operating sophisticated systems that help government agencies meet their goals and objectives. We pride ourselves on delivering actionable intelligence to our clients and meeting their needs in an efficient and cost-effective manner. **SURVEIL** is a best-of-breed solution, designed by HID's Director of Fraud Prevention and developed by a technical team who combine a broad understanding of medical and claims data with extensive experience designing Oracle databases, data marts, data aggregations, and queries.

Learn More

Learn how **SURVEIL** can help you fight fraud. For more information, contact us at 334.502.3262 or surveil@hidinc.com.

